

# Hyundai Extended Warranty Program

Peace of mind ownership made easy.








*Geared for Distinction*





## Eligibility & Package Rates

- Age of vehicle from the year of make which are **NOT more than 8 years from manufacturing year**, odometer mileage reading **shall not exceed 300,000km** at the time of activation of this warranty.
- Documents require for activation of warranty; **inspection done by service center with diagnosis short test result & full-service record.**
- Only applicable to the following vehicle model and **registered under private usage.**

AD/MD Elantra	LF Sonata	TL/LM Tucson	DM Santa Fe	TQ Starex
				
RM 1,280.00	RM 1,280.00	RM 1,280.00	RM 1,280.00	RM 1,280.00

### Warranty Period

- Warranty period is activated from the registration date for **1 year or 30,000 kms** (whichever comes first basis based on date & mileage recorded on the booklet).
- There is a **500kms cooling-off period** from the coverage starting date & mileage, claims only can be made after this period.

### Coverage Limit

- There is a **RM 10,000 limit per claim**, on total aggregate **up to RM 50,000.**
- There are two important notes regarding the RM10,000 limit:
  - RM10,000 is a maximum limit, there is no minimum amount to proceed for claim
  - Until RM50,000 on total aggregate is fulfilled, any item that has been claimed beforehand can be claimed again as long as proven faulty

### Service Maintenance Requirement

- Customers are required to perform routine service of their vehicles every **10,000kms or 6 months** whichever comes first with additional tolerance of **1,000km** service mileage or **30 days** whichever comes first at any Hyundai Authorized Service Center only with usage of semi or fully synthetic engine oil.



# Coverage Items

## Mechanical and Electrical Coverage Items

Turbo/Supercharger			
• Supercharger	• Turbocharger	• Turbo Control Solenoid	• Turbo Pressure Sensor
• Waste Gate	• Electric Adjuster /Actuator	• Electric Diverter Valve	• Bypass/Blow Off Valve

Engine System - Internal Components			*Not include valve seal **Not accept for noise
• Cylinder Head	• Connecting Rod with Cap	• Exhaust Valve *	• Oil Pump Solenoid
• Cylinder Block	• Camshaft Bearing	• Crankshaft Spacer Ring	• Tappet **
• Camshaft Intake	• Connecting Rod Bearing	• Camshaft Pushrod	• Balancer Shaft
• Piston Assembly	• Camshaft Spacer Ring	• Main Bearing Upper & Lower	• Oil Filter Housing
• Camshaft Exhaust	• Crankshaft	• Camshaft Follower	• Crankcase
• Piston Ring with Oil Ring	• Intake Valve *	• Engine Oil Pump	• Flywheel
• Camshaft Bearing Cap	• Eccentric Shaft	• Rocker Arm	

Transmission System - Internal / Primary Components			
• Torque Converter	• Idler Gear & Driver Gear	• Seal Ring/ Repair Kit	• CVT Driven Pulley
• Mechatronic	- Valvebody Control Unit	• Transmission Oil Pump	• CVT Drive Pulley
• Input & Output Shaft (Gear Shaft)	• Transmission Bonded Piston	• Gear Shift Fork	• CVT Steel Chain
• Valvebody	• Electronic Control Solenoid	• Vacuum Modulator	• Governor Valve
• Planetary Gear Sets	• Taper Roller/ Bearing	• Pressure Plate	
• Electro Hydraulic Control Unit	• Synchronizer Sleeve Sets	- Pressure Regulator Solenoids (EDS)	
	• Brake Bands	- Magnetic Valve Solenoids (MV)	

Electrical - Engine			
• Engine Control Module (ECU,ECM)	• Pressure Regulator Valve	• Crankshaft Position Sensor	• Oil Pressure Sensor
• Emission Air Pump	• Secondary Air Pump	• Eccentric Position Sensor	• Engine Temperature Sensor
• Engine Vacuum Pump	• Camshaft Position Sensor	• Oil Lever Sensor	• Knock Sensor

Electrical - Transmission			
• Transmission Control Module (TCU,TCM)	• Printed Circuit Board	• Gear Selector Level Sensor	• Transmission Speed Sensor
	• Stepper Motor	• Auxiliary Oil Pump Motor	- Gear Speed, Turbine Speed
• Clutch Temperature Sensor	• Gear Selector	• Oil Temperature Sensor	- Input Speed, Output Speed
• Electrical Repair Kit	Module (Internal Unit)	• Gear Actuator with Module	

Electrical - Motoring			*Not include linkage or cable
• Stater Motor	• Central Locking Actuator	• Sunroof Motor*	• Wiper Motor*
• Power Window Motor	• Seat Adjuster Motor		

Electrical - Modular			
• Instrument Cluster (Meter)	• Body Control Module	• Central Locking Module	• Interior Footwell Module
• Central Gateway Module			

Others	
• Labour for Workmanship / Engineering Work	• Labour for Repair Work

# What is not covered?

1. Parts which are not stated in the coverage item list.
2. Entertainment, accessories, navigation, command, audio, media display, camera, USB pod Bluetooth and any security system whether fitted by the manufacturer or not.
3. Wear and tear items in accordance with vehicle age and mileage.
4. Normal service and maintenance items such as engine oil, oil filter or ATF oil.
5. Normal routine service, maintenance, cleaning, lubrication, adjustments or alignment.
6. Service items and adjustments such as cooling and fuel system cleaning, carbon and sludge removal, brake and clutch adjustment and drive belt adjustment.
7. Engine electronics tuning, flashing, remap or such.
8. The replacement of normal service and maintenance items such as lubricants and fluids, coolants, filters, refrigerants, spark plugs, drive belts, brake disc, brake pads or shoes, receiver driers, expansion valves, wiper blades.
9. Defects or damage in existence prior to the commencement of the policy.
10. Any items that damage caused by misuse such as overloading, racing, modifications.
11. Any items that damage caused by overheating, warping or timing run out.
12. Damage caused by the failure of any item not covered by this warranty.
13. Conditions such as noise, vibration, oil seepage, crack, melted, sludge, water entry or water leaking.
14. 24/7 Road assist assistance service including towing etc. Any items not listed above which are wear & tear items/ parts in nature and all rubber materials are not covered in this warranty program.

## Q & A

### 1. How long is the EWP coverage?

1 year or 30,000km whichever comes first from package subscription date.

### 2. Can I renew the EWP for 2 years instead of 1 year?

No. EWP can only be renew on yearly basis.

### 3. If total my car repair is more than warranty coverage of RM10,000, what should I do?

You need to pay the extra as a cash job in order to proceed.

### 4. How much is the package price?

Package price is standard RM1,280 for selected model only.

### 5. If my car model is not inside the EWP model list, can I still subscribe to the EWP?

No. This package only offered for the selected model only.

### 6. If I breached my service tolerance previously and already been reinstate warranty before, do I entitle to this program?

Subject to the vehicle condition after performing all the check-up.

### 7. Can the warranty transferred to other person during the EWP warranty period?

Yes. Warranty will follow the vehicle and not the owner.

### 8. Does this program offered to service outlets nationwide?

This program will be available at all SDAH outlets first prior to rolling out to selected service outlets.

For more information, contact customer careline at 1300-13-2000.

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